



# DONOR

## Is it better to donate cash or food?

Both food and funds are important. Cash donations keep our freezers icy cold and our trucks on the road. They also support innovative programs that address the root causes of hunger through advocacy and education. Food donations from the public provide healthy, high-quality food for us to distribute to clients we serve. Food donations also provide a direct link between donors and people who are hungry.

## What part of my donation goes to administrative costs?

Only seven percent of each dollar donated goes toward administrative and fundraising costs. That means 93 cents of every dollar goes straight to fighting hunger and its root causes in our communities.

## Is the information I provide on your website secure?

Oregon Food Bank's online processing system allows you to make safe donations and purchases. We use state-of-the-art firewalls and the latest encryption technology, Secure Sockets Layer (SSL), to ensure that no one can read your information as it travels to Oregon Food Bank's donation or ordering system. A third party handles our online credit card verification process. This organization needs your name, address, credit card number, expiration date, and card security code to process your transaction. Its firewalls and encryption technology offer the highest level of security to ensure the confidentiality of your transaction.

## Is my gift tax-deductible?

Oregon Food Bank is a 501(c)(3) organization. All donations to Oregon Food Bank are tax deductible to the extent allowed by law. If you make a gift associated with a product, event or service, our development team will provide you with the necessary documentation for tax purposes.

See our tax [information page for more information.](#)

## I can't donate very much right now. Will my gift still make a difference?

Every gift makes a difference. The cumulative effect of several small gifts is extremely significant. In this way, the power of your gift is magnified many times over.

If you have any additional questions, please reach out to our donor relations coordinator at:

donorrelations@oregonfoodbank.org  
or 503-853-8727





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## What's Oregon Food Bank's federal tax identification (id) number?

Our Federal Tax ID number is 93-0785786 (also known as EIN).

## Can I donate goods and services?

Yes. From packing materials, to office supplies, to gardening tools, to pots and pans for our Nutrition Education classes, Oregon Food Bank always appreciates donations of usable goods. Please contact us at donorrelations at oregonfoodbank.org if you would like to donate goods or services to Oregon Food Bank.

We also welcome donations of time. Learn more about volunteering at Oregon Food Bank or how to advocate for our neighbors in need.

## Will my company match my donation?

Simply ask your company's human resource office, personnel department or community relations office if your company has a matching gift program. If so, ask for a matching gift form and follow the instructions on the form when you make your donation.

## I don't want my name or address shared. Can you accommodate that?

Absolutely! We know your personal information is important to you. That's why Oregon Food Bank does not sell, exchange or rent your personal information to any individual, or to any organization outside the Oregon Food Bank Network. Oregon Food Bank will not divulge personal information to any other organization or individual other than those that are necessary to transact, fulfill or account for online donations and purchases.

In addition, Oregon Food Bank does not use telephone marketing to solicit funds. We will only use your phone number if we need to verify information or to occasionally thank you for your contribution, ask for your opinion or invite you to a special event.

## Can I donate anonymously?

Yes. If you choose to donate anonymously, your name will not appear on any Oregon Food Bank publications or on our website.

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## What is Oregon Food Bank's donation refund policy?

Oregon Food Bank is grateful for your donation and support of our work in the community. OFB's budget and ongoing financial health are reliant on accounting for and accepting irrevocable, nonrefundable donations from the public. Consequently, OFB considers all donations to be nonrefundable. However, OFB may consider returning donations to the donor in limited circumstances. OFB will only give consideration to your request, if such request is made within thirty (30) days of the original donation. Refunds are returned using the original method of payment. OFB may ask for proof of identity before issuing a refund. You are responsible for any and all tax considerations that may arise if your donation is refunded. If you have made an error in making your donation or changed your mind about contributing to our organization, please contact us via email at [DonorRelations@OregonFoodBank.org](mailto:DonorRelations@OregonFoodBank.org) or by phone (503) 853-8727.

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