



DONOR PRIVACY POLICY

Our Privacy Policy

We value your participation and support and are committed to protecting your privacy.

Oregon Food Bank's platforms offer a secure environment for anyone who makes a donation, seeks food assistance, volunteers or advocates – whether online or offline.

We maintain strict supporter information privacy policies. We take great care to ensure that your information is not compromised by unauthorized persons.

Oregon Food Bank does not sell, exchange or rent the names or other personal information of community supporters – including donors, volunteers, website users, newsletter subscribers and online activists.

Oregon Food Bank does not use telephone marketing to solicit funds.

Oregon Food Bank may use your personally identifiable information to: a) respond to your questions or comments about Oregon Food Bank; b) fulfill requests to volunteer, advocate or conduct a food drive; c) process your donation and send you a receipt; d) send you information about Oregon Food Bank's programs, services and needs that we believe will interest you; e) protect the security or integrity of the site; f) protect against a threat of safety or destruction of property; and g) protect against legal liability. Oregon Food Bank may offer public recognition of donors; any donor may request public anonymity when making a donation or by contacting donorrelations@oregonfoodbank.org.

When you visit Oregon Food Bank's website, we collect some non-identifying basic information from server logs. This includes total number of visitors, pages viewed, type of browser you are using, type of operating system you are using, domain name of your internet service provider, IP address and frequently used search words. We use this non-identifying basic information (aggregate data) internally to analyze site usage and to improve the content and design of the site.

If you have any additional questions, please reach out to our donor relations coordinator at:

donorrelations@oregonfoodbank.org
or 503-853-8727



@oregonfoodbank

oregonfoodbank.org | 503.282.0555



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Oregon Food Bank may disclose aggregate data (e.g., total number of donors, total donations for specific periods, average gift size, total number of volunteers for specific projects or events, donation profiles or total number of advocates) in external communications. Also, once per year, we may work with a third-party vendor to aggregate data, but personal information IS NOT sold, traded or shared beyond that internal use.

Oregon Food Bank requires employees, agents and contractors who have access to personal information to protect information consistent with this Privacy Policy. Financial transactions processed on the internet or over the phone with Oregon Food Bank are secured in accordance with the Payment Card Industry Data Security Standard (PCI-DSS), including credit card processing and token exchange. Oregon Food Bank's donor pages are hosted by a third party, Classy.org, that is also in accordance with PCI-DSS for its financial processing.

If you prefer not to receive mail or e-mail from us, please send a request with your full name, address, phone number and e-mail address to:

Donor Relations
Oregon Food Bank
7900 NE 33rd Drive
Portland, OR 97211

donorrelations@oregonfoodbank.org
503-853-8727

The security measures we take may not prevent all loss, misuse or alteration of information on the site. Oregon Food Bank is not responsible for any damages or liabilities relating to such security failures. It is understood that unauthorized third parties may access data and communications, including e-mail, when communicated via the internet. Although Oregon Food Bank's website includes links to other websites, we cannot ensure the privacy practices of those sites.

Oregon Food Bank reserves the right to revise and update its policy at any time. Oregon Food Bank will post and highlight any changes on this site.

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